

Use this contact list as a guide when contacting Iron Mountain for assistance.

Region/Country	Customer Care Phone	Customer Care Email	Technical Support Phone	Technical Support Email
<b>North America</b>				
United States of America	(888) 365-4766	request@ironmountain.com	(888) 365-4766	request@ironmountain.com
Puerto Rico	(888) 365-4766	request@ironmountain.com	(888) 365-4766	request@ironmountain.com
Canada	(888) 365-4766 <b>Vancouver</b> (506) 643-4186	request@ironmountain.com <b>Vancouver</b> request@ironmountain.com	(800) 327-8345 <b>Vancouver</b> (800) 327-8345	request@ironmountain.com <b>Vancouver</b> request@ironmountain.com
Mexico	01 800 552 6246 option 3 <b>Monterrey</b> (81) 1156-0603 <b>Toluca</b> 01 800 552 6246 option 3	osdpmx@ironmountain.com.mx	52 722 2766830x6190 <b>Monterrey</b> (81) 8122-0500x501 <b>Toluca</b> 52 722 2766830 x 5015	support@ironmountain.com.mx <b>Monterrey</b> soporteosdp@ironmountain.com.mx <b>Toluca</b> support@ironmountain.com.mx
<b>South America</b>				
Argentina	(5411) 4630-5100	bruna.disotteo@ironmountain.com.ar	(5411) 4630-4100	jartigas@ironmountain.com.ar
Brazil	(5511) 3767-0888	crb@ironmountain.com.br	(5511) 3767-0805	servicedesk@ironmountain.com.br
Chile	(56) 2395-7000	servicio.clientes@ironmountain.cl	(56) 2395-7000	servicio.clientes@ironmountain.cl
Peru	(511) 575-1000	informes@ironmountain.com.pe	(511) 575-1000	informes@ironmountain.com.pe
<b>Europe</b>				
United Kingdom	44 (0) 8445 607 080 Fax: 44 (0) 8445 608090	customer.services@ironmountain.co.uk	44 (0) 8445 607 080	customer.services@ironmountain.co.uk
France	33 (0) 169 748 910 Fax: 33 (0) 169 748 931	exploit1@ironmountain.fr	33 (0) 169 748 910	exploit1@ironmountain.fr
Belgium	32 (0) 2 712 20 20	cust@ironmountain.be	32 (0) 2 712 20 20	cust@ironmountain.be
Germany	49 (0) 800 408 0000 Fax: 49 (0) 40 521 08 179	contact@ironmountain.de	49 (0) 800 408 0000	contact@ironmountain.de
Republic of Ireland	353 1800 732 673 Fax: 1890 252 025	cservices@ironmountain.co.uk	353 1800 732 673	cservices@ironmountain.co.uk
Northern Ireland	44 08445 60 70 80 Fax: 0844 560 8090	cservices@ironmountain.co.uk	44 08445 60 70 80	cservices@ironmountain.co.uk
Netherlands	31 (0) 10 4254444 Fax: 31 (0) 10 4258610	cis@ironmountain.nl	31 (0) 10 4254444	cis@ironmountain.nl
Spain	34 901 50 10 17 Fax: 34 901 50 10 17	atencion.cliente@ironmountain.es	34 901 50 10 17	atencion.cliente@ironmountain.es

Asia Pacific				
Australia	1300 IRON MTN Option 3	<a href="mailto:Dm.au.care@ironmountain.com">Dm.au.care@ironmountain.com</a>	1300 IRON MTN Option 3	<a href="mailto:Dm.au.care@ironmountain.com">Dm.au.care@ironmountain.com</a>
India	<b>Mumbai</b> 91 022 -32697722 <b>Delhi</b> 91 0124-4879700 <b>Pune</b> 91 020- 65345329 <b>Hyderabad</b> 91 40 23080955 <b>Chennai</b> 91 044 – 4740 0193/194 <b>Kolkata</b> 91 033 2661 6056 <b>Bangalore</b> 91 09739998402	<b>Mumbai</b> <a href="mailto:customerservice.imimumbai@ironmountain.com">customerservice.imimumbai@ironmountain.com</a> <b>Delhi</b> <a href="mailto:customerservice.imidelhi@ironmountain.com">customerservice.imidelhi@ironmountain.com</a> <b>Pune</b> <a href="mailto:customerservice.imipune@ironmountain.com">customerservice.imipune@ironmountain.com</a> <b>Hyderabad</b> <a href="mailto:customerservice.imihyderabad@ironmountain.com">customerservice.imihyderabad@ironmountain.com</a> <b>Chennai</b> <a href="mailto:customerservice.imichennai@ironmountain.com">customerservice.imichennai@ironmountain.com</a>	<b>Mumbai</b> 91 022 -32697722 <b>Delhi</b> 91 0124-4879700 <b>Pune</b> 91 020- 65345329 <b>Hyderabad</b> 91 40 23080955 <b>Chennai</b> 91 044 – 4740 0193/194 <b>Kolkata</b> 91 033 2661 6039 <b>Bangalore</b> 91 09739998402	<a href="mailto:imosdpsupport@ironmountain.com">imosdpsupport@ironmountain.com</a>
Hong Kong	(852) 2 331 8725 (852) 2 331 8000 9 a.m. to 6 p.m. (852)6 623 6088 After hours	<a href="mailto:gary.ka.wai.chan@ironmountain.com">gary.ka.wai.chan@ironmountain.com</a> <a href="mailto:joanna.deng@ironmountain.com">joanna.deng@ironmountain.com</a> <a href="mailto:may.chow@ironmountain.com">may.chow@ironmountain.com</a>	(852) 3 428 6666	<a href="mailto:imosdpsupport@ironmountain.com">imosdpsupport@ironmountain.com</a>
Singapore	65 6862 3933	<a href="mailto:imsg_customerservice@ironmountain.com">imsg_customerservice@ironmountain.com</a> <a href="mailto:debbie.yeo@ironmountain.com">debbie.yeo@ironmountain.com</a>	65 08445 60 70 80	<a href="mailto:imosdpsupport@ironmountain.com">imosdpsupport@ironmountain.com</a>
Taiwan	(886) 3 552-5385 9 a.m. to 6 p.m. (886) 800-818-085 Toll Free (886) 952-960-941 After hours	<a href="mailto:nick.chen@ironmountain.com">nick.chen@ironmountain.com</a>	(886) 3 552-5386	<a href="mailto:nick.chen@ironmountain.com">nick.chen@ironmountain.com</a>