

Use this contact list as a guide when contacting Iron Mountain for assistance.

Region/Country	Customer Care Phone	Customer Care Email	Technical Support Phone	Technical Support Email
North America				
United States of America	(888) 365-4766	request@ironmountain.com	(888) 365-4766	request@ironmountain.com
Puerto Rico	(888) 365-4766	request@ironmountain.com	(888) 365-4766	request@ironmountain.com
Canada	(888) 365-4766 Vancouver (506) 643-4186	request@ironmountain.com Vancouver request@ironmountain.com	(800) 327-8345 Vancouver (800) 327-8345	request@ironmountain.com Vancouver request@ironmountain.com
Mexico	01 800 552 6246 option 3 Monterrey (81) 1156-0603 Toluca 01 800 552 6246 option 3	osdpmx@ironmountain.com.mx	52 722 2766830x6190 Monterrey (81) 8122-0500x501 Toluca 52 722 2766830 x 5015	support@ironmountain.com.mx Monterrey soporteosdp@ironmountain.com.mx Toluca support@ironmountain.com.mx
South America				
Argentina	(5411) 4630-5100	bruna.disotteo@ironmountain.com.ar	(5411) 4630-4100	jartigas@ironmountain.com.ar
Brazil	(5511) 3767-0888	crb@ironmountain.com.br	(5511) 3767-0805	servicedesk@ironmountain.com.br
Chile	(56) 2395-7000	servicio.clientes@ironmountain.cl	(56) 2395-7000	servicio.clientes@ironmountain.cl
Peru	(511) 575-1000	informes@ironmountain.com.pe	(511) 575-1000	informes@ironmountain.com.pe
Europe				
United Kingdom	44 (0) 8445 607 080 Fax: 44 (0) 8445 608090	customer.services@ironmountain.co.uk	44 (0) 8445 607 080	customer.services@ironmountain.co.uk
France	33 (0) 169 748 910 Fax: 33 (0) 169 748 931	exploit1@ironmountain.fr	33 (0) 169 748 910	exploit1@ironmountain.fr
Belgium	32 (0) 2 712 20 20	cust@ironmountain.be	32 (0) 2 712 20 20	cust@ironmountain.be
Germany	49 (0) 800 408 0000 Fax: 49 (0) 40 521 08 179	contact@ironmountain.de	49 (0) 800 408 0000	contact@ironmountain.de
Republic of Ireland	353 1800 732 673 Fax: 1890 252 025	cservices@ironmountain.co.uk	353 1800 732 673	cservices@ironmountain.co.uk
Northern Ireland	44 08445 60 70 80 Fax: 0844 560 8090	cservices@ironmountain.co.uk	44 08445 60 70 80	cservices@ironmountain.co.uk
Netherlands	31 (0) 10 4254444 Fax: 31 (0) 10 4258610	cis@ironmountain.nl	31 (0) 10 4254444	cis@ironmountain.nl
Spain	34 901 50 10 17 Fax: 34 901 50 10 17	atencion.cliente@ironmountain.es	34 901 50 10 17	atencion.cliente@ironmountain.es

Asia Pacific				
Australia	1300 IRON MTN Option 3	Dm.au.care@ironmountain.com	1300 IRON MTN Option 3	Dm.au.care@ironmountain.com
India	Mumbai 91 022 -32697722 Delhi 91 0124-4879700 Pune 91 020- 65345329 Hyderabad 91 40 23080955 Chennai 91 044 – 4740 0193/194 Kolkata 91 033 2661 6056 Bangalore 91 09739998402	Mumbai customerservice.imimumbai@ironmountain.com Delhi customerservice.imidelhi@ironmountain.com Pune customerservice.imipune@ironmountain.com Hyderabad customerservice.imihyderabad@ironmountain.com Chennai customerservice.imichennai@ironmountain.com	Mumbai 91 022 -32697722 Delhi 91 0124-4879700 Pune 91 020- 65345329 Hyderabad 91 40 23080955 Chennai 91 044 – 4740 0193/194 Kolkata 91 033 2661 6039 Bangalore 91 09739998402	imosdpsupport@ironmountain.com
Hong Kong	(852) 2 331 8725 (852) 2 331 8000 9 a.m. to 6 p.m. (852)6 623 6088 After hours	gary.ka.wai.chan@ironmountain.com joanna.deng@ironmountain.com may.chow@ironmountain.com	(852) 3 428 6666	imosdpsupport@ironmountain.com
Singapore	65 6862 3933	imsg_customerservice@ironmountain.com debbie.yeo@ironmountain.com	65 08445 60 70 80	imosdpsupport@ironmountain.com
Taiwan	(886) 3 552-5385 9 a.m. to 6 p.m. (886) 800-818-085 Toll Free (886) 952-960-941 After hours	nick.chen@ironmountain.com	(886) 3 552-5386	nick.chen@ironmountain.com